

Hours of operation for contact:  
Monday - Sunday 10am – 7pm

Times are flexible.

Please call for further details:  
01202 434 310



## Referrals/Prices

Please visit our website:

[www.ymcabournemouth.org.uk](http://www.ymcabournemouth.org.uk)

or email: [ccc@ymcabournemouth.org.uk](mailto:ccc@ymcabournemouth.org.uk)

We accept referrals from professionals including from CAF/CASS directly and self referrals from parties wishing to use the service.

Discounts can be offered on group supported contact sessions on a means tested basis.

YMCA Bournemouth can help families work towards building positive relationships.

We offer parenting support and courses that can provide you with ideas and tools that will enable you to form a secure and positive relationship with your child. Please ask a member of the team for more information.



YMCA Bournemouth Child Contact Centre  
main office is located at:

The Stourvale Centre  
108 Stourvale Road  
Southbourne  
Bournemouth BH6 5JB

Call us on 01202 434 310

YMCA  
Bournemouth

Would like to thank the following for their support:

Accredited  
**contact**  
NATIONAL ASSOCIATION OF  
CHILD CONTACT CENTRES



CONTACT  
CENTRE  
PART OF YMCA BOURNEMOUTH

YMCA

Child Contact  
Centre

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Providing a  
safe and secure  
environment  
for family contact

## What is a Child Contact Centre?

A Child Contact Centre is a safe and neutral environment where the child is the most important person. The child remains at the centre of the entire process.

They are given the opportunity to spend time with the parent or family members with whom they do not usually live.

YMCA Bournemouth Child Contact Centres have a variety of venues offering age appropriate facilities and resources to encourage interaction.



We offer three levels of service\*:

- Supported Contact
- Supervised Contact
- Handover

\*Please visit [www.ymcabournemouth.org.uk](http://www.ymcabournemouth.org.uk) for the latest information about rules and prices.

## Supported Contact

Supported Contact offers children the opportunity to develop their relationship with the parent or relative they do not live with.

This can be in a group or on a 1-1 basis, depending on the child's best interest. Staff and volunteers are on hand to offer advice, guidance and activities.

We offer an impartial service and aim to work with both parties to ensure a positive experience for the child.



## Supervised Contact

Supervised Contact offers children the chance to spend time with their parent or relative, where there has been, or continues to be, a concern regarding the adult's care for the child.

Observation notes are taken throughout the session and are provided to the referring agent.

## Handover

Handover offers the child a safe place to meet with their parent or relative at the beginning and end of contact in the community, avoiding any conflict between the adults.



## Facilities at YMCA Bournemouth Contact Centres

Our contact centres have rooms fully equipped to aid interaction between the parent and child including:

- Kitchen facilities
- Art materials
- A range of age appropriate toys and activities including board games

Please contact us for more information about different locations for contact around the Bournemouth area.